



DEPARTMENT OF
**COMMUNITY &
HUMAN SERVICES**

See highlights of the work performed by our **650+ staff**, the perseverance of our clients, and the commitment of our community partners and volunteers as we work to **improve the well-being, safety, and self sufficiency of city residents.**



Kate Garvey
Department Director

- Alexandria Council of Human Services Organizations
- Community and ACPS Partnerships
- Department-wide Oversight and Leadership
- Organizational Development and Equity
- Support for Human Services Boards and Commissions
- Service Integration
- Strategic Planning



Federico Gutierrez
Deputy Director

- Alexandria Fund for Human Services
- Communications
- Contracts/Agreements
- Data Management and Analysis
- Quality Assurance
- Service Integration
- Support for Friends of the Alexandria Mental Health Center



Barbara Paulson
Director, Center for Children & Families

- Children and Family Behavioral Health Services
- Children's Services Act (CSA)
- Child Welfare Services
- Domestic Violence and Sexual Assault Services
- Early Childhood Development Services
- Support for Alexandria Community Policy Team
- Support for Children, Youth & Family Collaborative Commission
- Support for Commission for Women
- Youth Development and Services



Lesa Gilbert
Director, Center for Economic Support and Social Services Director

- Benefits Programs (SNAP, TANF, Medicaid)
- Support for Commission on Employment
- Support for Economic Opportunities Commission
- Support for Social Services Advisory Board
- Office of Community Services/Community Action Agency
- Customer Relations
- Economic Mobility
- Homeless Continuum of Care
- Workforce Development Center



Noah Abraham
Director, Center for Operations

- Facilities
- Finance
- Human Resources
- Support for Sheltered Homes of Alexandria
- Technology Services
- Emergency Management
- Administrative Support



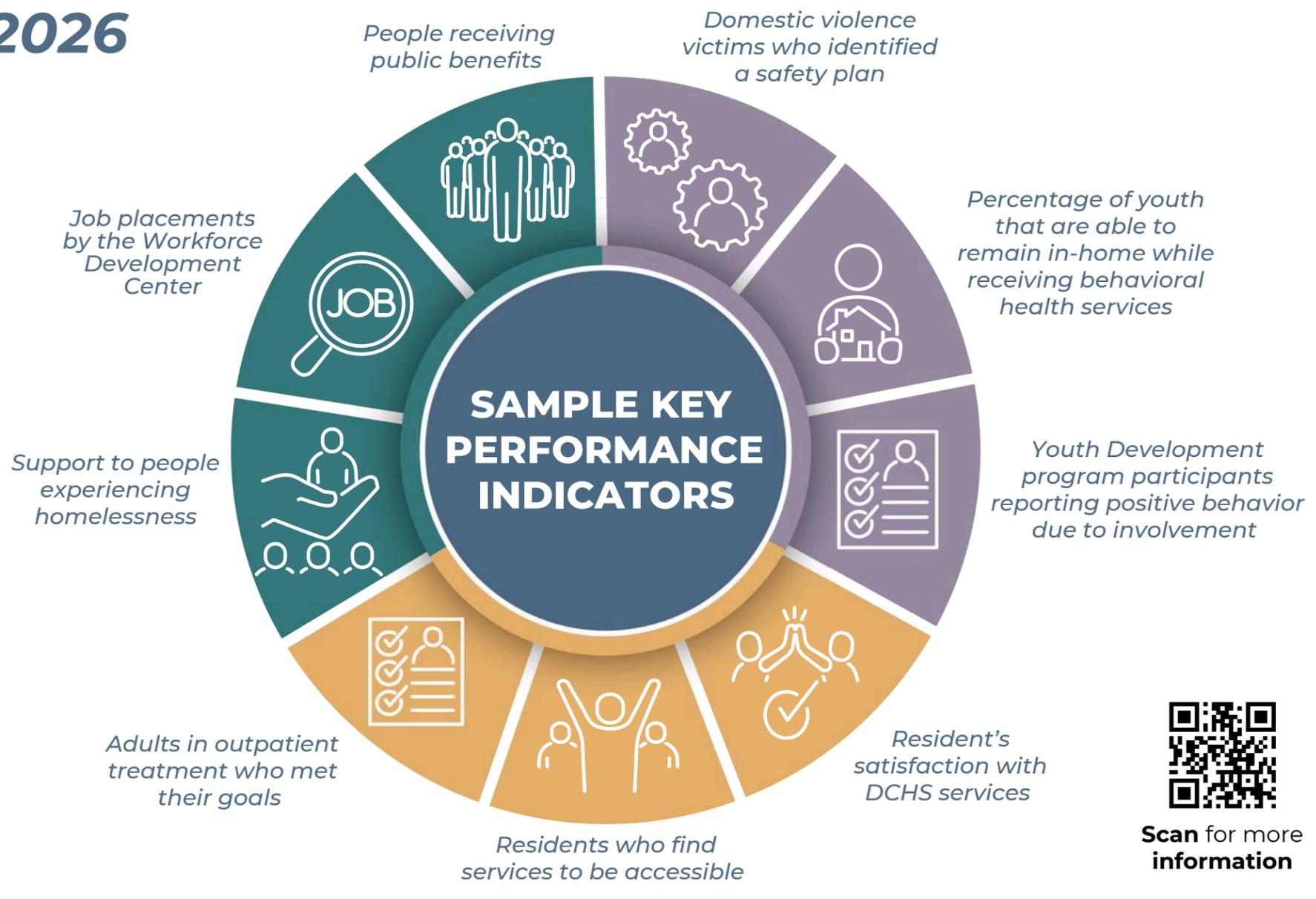
Kimberly Hurley
Division Chief, Office of Organizational Development & Equity

- Workplace Culture
- Equity Initiatives and Strategies
- Change Management
- Leadership Development
- Employee Engagement and Wellbeing

Vacant
*Director, Center for Adult Services
Executive Director,
Community Services Board*

- Adult Protective Services
- Aging & Adult Services
- Day Support & Vocational Services
- Developmental Disability
- Case Management & Discharge Planning
- Emergency & Crisis Response Services
- Jail Services
- Psychiatric Services
- Opioid Treatment Program
- Outpatient Mental Health & Substance Use Treatment
- Residential Treatment & Services
- Support for Community Services Board
- Support for Commission on Aging
- Transitioning Adults Into Leaving Successfully (TRAILS)

FY 2026



Scan for more information

LIVES POSITIVELY AFFECTED BY DCHS IN FY 2025

COMMUNITY SERVICES BOARD (CSB)

Providing mental health, substance use recovery, and developmental disability services.



Emergency and Crisis Services had

+10,668

crisis-related contacts

ADULT PROTECTIVE SERVICES

Received and investigated **430** reports of suspected adult abuse, neglect, and/or financial exploitation; **230** were unfounded, and **1** was a repeat case.



GROUP HOMES

Providing permanent or transitional housing for individuals with severe mental health conditions, including co-occurring substance use disorders and developmental disabilities.



Benefits served

42,312

Alexandrians. Helping residents access SNAP food assistance, Medicaid health care and TANF for those in need of temporary financial assistance.

The **Free Income Tax Preparation Program** served

391

low-income taxpayers

232 Sheltered

ALEXANDRIA COMMUNITY SHELTER

WINTER SHELTER

Sheltering individuals and families; providing linkage to case managers, job specialists, housing locators, and other support. Offering nightly shelter and a meal at **Carpenter's Shelter** during hypothermia season and screenings for those seeking longer term shelter.

442 Sheltered

DCHS Customer Relations received



67,514

calls through the Call Center

Residents placed into jobs

638

171

Summer Youth Employment Program participants

The **24-Hour Sexual Assault hotline** had **1,280** calls

The **Domestic Violence Program** handled **2,378** hotline calls

PARENT INFANT EDUCATION PROGRAM

Providing universal developmental screening to help identify children who may have early learning needs.

567 Screenings

1,027

Service providers trained by the **LGBTQ+ Task Force**



568 Served

CHILD AND FAMILY BEHAVIORAL HEALTH

Provided assessments, case management, peer support, and treatment across schools, juvenile detention, DCHS, the Center for Alexandria's Children, and the community.

453

Family Assessments and investigations completed by **Child Protective Services**



FY 2026 Expenditures by Area

DCHS Total Budget: \$115,598,765

● Center for Adult Services ● Center for Children & Families ● Center for Economic Support ● Administrative Services

