# **DIVISION OF AGING AND ADULT SERVCES**

# THE FOLLOWNG DIRECTORY INCLUDES RESOURCES FOR OLDER ADULTS & ADULTS WITH DISABILITIES

**SEE PAGES 2-63** 

# Directory of Resources for Older Adults and Adults with Disabilities

#### Please contact us for more information regarding:

- Adult Day Services Center
- Adult Protective Services
- Assistance for Persons with Disabilities
- Assisted Living Facility Placement
- Case Management
- Health Insurance Counseling
- In-Home Services
- Legal Services
- Meals on Wheels
- Nursing Facility Placement
- Safety Alert System
- Senior Centers with Daily Lunches
- Support for Caregivers
- Transportation

You can reach us at: **703.746.5999**, Monday - Friday, 8:30 a.m. – 4:30 p.m.

You can also visit our Web site at: www.alexandriava.gov/Aging

Stay informed with news and events through aging eNews. Sign up at: https://member.everbridge.net/1332612387832027/login

The listings, contents, and summary of information contained in this directory are for general reference or resource purposes. The directory listings are in alphabetical order. It is the reader's responsibility to thoroughly review the listed agencies, including licensing status or other credentials, prior to his or her personal selection.



Published by:

Division of Aging and Adult Services
Department of Community and Human Services

4850 Mark Center Drive, 9th Floor, Alexandria, VA 22311

Phone: 703.746.5999

Email: DAAS@alexandriava.gov

Fax: 571.266.0473

# Directory of Resources for Older Adults and Adults with Disabilities

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# **City of Alexandria Services Phone Numbers**

# For more information visit: www.alexandriava.gov

Abandoned Vehicles	703.746.4444
Adopting Pets	703.746.4774
Affordable Homeownership Units (Set-Aside Program)	
Affordable Rental Units (Set-Aside Program)	
Alex311703.746.4	
Animal Bites and Control	
Bedbugs	
Cable Television Complaints	
Car Decal, Tax, and Registration	` ,
Cat and Dog Licensing	
City Manager's Office	
Complaints about City Services	
Courthouse Information (Alexandria)	,
Crime Concerns (Non-Emergency)	
Deeds	
Delinquent Taxes	703.746.3909
Disposal of a Vehicle	703.746.3901
Emergency Medical Services	911
(Non-Emergency Contact)	
Eviction Storage	
Fair Housing Testing	
Farmers' Markets	703.746.3200
Fuel Assistance	703.746.5700
Financial Management Training	703.746.4990
Graffiti	703.838.4444
Grass and Weed Problems	703.746.HELP (4357)
Hazardous Waste Disposal	703.746.HELP (4357)
Homebuyer Counseling	703.746.4990
Homelessness Prevention	703.746.5700
Homeownership Assistance Loans	703.746.4990
Home Rehabilitation Loan Program	703.746.4990
Human Rights Concerns	703.746.3140
Landlord-Tenant Issues	703.746.4990
Leaf Collection Program	703.746.LEAF (5323)
Mayor, Vice-Mayor and Council Members	
Mulch Program	703.746.HELP (4357)
Noise Complaints	
Notaries Public	
Parking Tickets	703.746.3902

Paving	703.746.HELP (4357)
Personal Property (Vehicle) Tax	
Police Reports and Non-Emergency Line	
Potholes	
Rabies	703.746.4774
Recycling	703.746.HELP (4357)
Relocation Assistance	703.746.4990
Rent Relief	703.746.5700
Rental Accessibility Modification Program	
Residential Parking Permits	
Rodent Control	
Senior Recreation Power Plus Office	
Senior Tax Relief	
Sidewalks	,
Smart911	· · · · · · · · · · · · · · · · · · ·
Smoke Detector Request	
Snow	,
Solid Waste	· · · · · · · · · · · · · · · · · · ·
Street Lights	
Streets	` ,
Towed Vehicles	
Trash	
Vehicle Decals, Taxes, Registration7	
Wills and Probate	703.746.4044
<b>Teletypewriters (TTYs for the Hearing Impaired)</b>	
Alexandria Dadavalaneant and Havaina Avita with (ADHA)	702.020.0405
Alexandria Redevelopment and Housing Authority (ARHA)	
Alexandria Library (Talking Books)	
Communications and Public Information	
Fire DepartmentHuman Services	
Human Resources (Employment)	
Police Department (Communications)	
TES/Transit Services	
Women's Shelter (Voice TTY)	
Women's Sheller (Voice 111)	703.740.4911
Emergency Numbers	
Fire/Police	Q11
American Red Cross	
Adult Protective Services	
Domestic Violence	
Child Abuse/Neglect	
	7113 740 373111
Nationwide Crisis and Emergency Services	

Poison Control Center	1.800.222.1222
Sexual Assault Hotline	703.683.7273
Suicide Hotlines	1.800.784.2433
Emergency information for Spanish-speakers	1.877.784.2432

# **Adult Day Health Services**

Alexandria Adult Day Services Center
Cherry Blossom PACE
Fennell-Sauls Vocational Day Program Central Intake
Insight Memory Care Center
West End Wellness Center

www.alexandriava.gov/dchs/adultservices

readiness.

The Center offers psychosocial rehabilitation for City residents with mental illness. Individuals

are supported through skills training, peer support, education, recreation, and vocational

#### **Adult Protective Services**

# City of Alexandria, Division of Aging and Adult Services

4850 Mark Center Drive, 9th Floor, Alexandria, VA 22311

www.alexandriava.gov/Aging

APS investigates reports of adult abuse, neglect or exploitation and can arrange a wide variety of health, housing, social, and legal services to stop the abuse and prevent further mistreatment.

# **Advocacy**

ACL includes the Administration on Aging, the Administration on Intellectual and Developmental Disabilities, and the Office on Disability and serves as the federal agency responsible for increasing access to community support, while focusing attention and resources on the unique needs of older Americans and people with disabilities.

4850 Mark Center Drive, 9th Floor, Alexandria, VA 22311 www.alexandriava.gov/Aging

Composed of 21 city residents appointed by The Alexandria City Council, the COA studies and makes recommendations for proposed programs to serve seniors and advocates for aging issues.

Alexandria Commission on Persons with Disabilities (ACPD)............. 703.746.4550 City of Alexandria, City Hall

301 King Street, Alexandria, VA 22314

www.alexandriava.gov/Aging

The ACPD is a 17-member volunteer resident-at-large body appointed by the mayor and city council to provide advice on policies, programs, and legislation affecting Alexandria's residents with physical and sensory disabilities.

Domestic Violence Program
Northern Virginia Long-Term Care Ombudsman Program
Caregiver Resources
Eldercare Locator
MedicAlert + Alzheimer's Association Safe Return
Project Lifesaver
Senior Link (ACTS Helpline)

The Source Book, Guide to Retirement Living ...... 703.992.1100 or 1.800.394.9990 1800 Alexander Bell Drive, Suite 120, Reston VA 20191 www.retirement-living.com

Online and printed guide that list resources for senior housing options, including independent living options, assisted living facilities, nursing facilities, home care agencies, other care resources, services and information for senior residents and their family members.

#### **Consumer Information**

www.ftc.gov

Benefits Checkup
Consumer Affairs
Consumer Credit Counseling
Consumer Product Safety Commission Hotline
Federal Trade Commission (FTC)202.326.2222

The FTC protects consumers by stopping unfair, deceptive or fraudulent practices in the marketplace. They conduct investigations, develop rules to ensure a vibrant marketplace, and educate consumers and businesses about their rights and responsibilities.

600 Pennsylvania Avenue NW, Washington, DC 20580

National Active and Retired Federal Employees Association (NARFE)703.838.7760
606 North Washington Street, Alexandria, VA 22314 www.narfe.org Telephone assistance for retirement and health care benefits for current and retired federal employees.
National Consumers League
Silver Service Card
U.S. Department of Health and Human Services Office of Civil Rights Hotline Main
Virginia Department of Agriculture and Consumer Services Consumer Protection/Affairs Hotline

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Counsel	ına S	ervic	DG.
Counse		CI VIC	

Alcoholics Anonymous (Northern VA Intergroup)
Provides support and help to those with alcohol dependency through self-help support groups.
Center for Pastoral Counseling of Virginia
Haven of Northern Virginia
Jewish Social Service Agency (JSSA)
Disability Services
•
Autism Society Northern Virginia Chapter

ENDependence Center of Northern Virginia, Inc.	. 703.525.3268
2300 Clarendon Boulevard, Suite 305, Arlington, VA 22201	
www.ecnv.org	
Community-based resource and advocacy center that empowers people with dis	sabilities to live
independently. Provides peer counseling, independent living skills and travel tra-	aining.

**Spina Bifida Association of the Mid-Atlantic Region .. 1.800.621.3141 extension 20** 4590 MacArthur Boulevard, NW Suite 250, Washington, DC 20007 www.sbamar.org

Supports individuals who have Spina Bifida and similar conditions and their families.

Promotes and protects the human rights of people with intellectual and developmental disabilities. Offers information on guardianship, Medicaid Waivers, community education, transition resources and referrals.

The National Multiple Sclerosis Society National Capital Chapter...... 202.296.5363 1800 M. Street NW, Suite 750, Washington, DC 22036 www.nationalmssociety.org

Addresses challenges of living with Multiple Sclerosis and offers programs for individuals and their families.

Serves individuals with disabilities and their families through education, employment, housing, family support and adult day rehabilitation.

## **Educational Opportunities**

Adult Education	
Alexandria Community Public Schools (ACPS)	
1340 Braddock Place, 7 <sup>th</sup> Floor, Alexandria, VA 22314	703.619.8027
3330 King Street, Alexandria, VA 22302	703.824.6845
www.acps.kl2.va.us	

ACPS offers programs that provide educational opportunities in Adult Basic Education, Adult High School completion, English Learners (EL), GED preparation and testing, and workforce development training.

Encore Learning (formerly ALRI)
Hogar Immigrant Services (Catholic Charities of the Diocese of Arlington)
Lifetime Learning /Lifelong Learning Institute
Literacy Council of Northern Virginia, Inc. (LCNV)
Northern Virginia Community College - Community Education 703.933.5073 5000 Dawes Avenue, Alexandria, VA 22311 www.nvcc.edu Free, non-credit courses to persons 60+ on space-available basis.
Osher Lifelong Learning Institute (OLLI)

Road Scholar	1.800.454.5768
11 Avenue De Lafayette, Boston, MA 02111	
www.roadscholar.org	
Non-profit organization, offers educational tours in all 50 states and 150 countri	ies to older adults.

# **Employment**

A national, community-based organization. Provides training and employment services for seniors.

Northern Virginia Senior Community Service Employment Program. 703.488.8196 7611 Little River Turnpike, 300W, Annandale VA 22003

www.vcwnorthern.com/scsep

SCSEP prepares participants for permanent employment outside of the program by placing them in temporary paid community service training opportunities. Participants of the program are 55 or older, unemployed, and meet the financial guidelines for participation.

www.vec.virginia.gov

Referral, placement and screening services for work-ready applicants; unemployment benefits, counseling and vocational and aptitude testing.

4850 Mark Center Drive, Alexandria, VA 22311 www.alexandriava.gov/WorkforceDevelopment

Provides services and resources for job seekers including access to a certified One Stop Career Center, career readiness workshops, career assessments and hiring events.

#### **Financial Assistance**

4850 Mark Center Drive, Alexandria, VA 22311

www.alexandriava.gov/DCHS

Eligibility services for Virginia public benefits, including Medicaid, and SNAP (formerly Food Stamps).

Northern Virginia Payee Services (NOVA)
Pension Rights Center
The United States Social Security Administration Toll-Free
Food and Nutrition
Food - Meals
Catholic Charities Christ House Evening Meal
Downtown Baptist Church Open Table
Meade Memorial Church
Saint Martins de Porres Senior Center
The Senior Center at Charles Houston

Food - Pantry
Alfred Street Baptist Church
ALIVE!, Inc. Food Distribution Program
CCDA St. Lucy Food Pantry at Christ House
Christ Church Lazarus
Church of the Resurrection West End
Grace Episcopal Church
Meade Memorial Canned Food Distribution
Oakland Baptist Church Food Bank

Nonperishable and frozen food provided monthly to City residents.

1804 Mount Vernon Avenue, Alexandria, VA 22301

# Food - Pets

AniMeals on Wheels .......703.836.4414 extension 120 Senior Services of Alexandria

www.seniorservicesalex.org

206 North Washington Street, Suite 103, Alexandria, VA 22314

Free pet supplies delivered monthly to low-income seniors of Alexandria City.

# **Food - Programs**

Alexandria Cooperative Extension Office - Nutrition Education ........ 703.746.5544 1108 Jefferson Street, Alexandria, VA 22314 www.ext.vt.edu
Free nutrition education for individuals and groups.

www.alive-inc.org

Three-day supply of groceries delivered monthly to elderly and disabled residents or to single parents with young children who are homebound.

206 North Washington Street, Suite 301, Alexandria, VA 22314 www.seniorservicesalex.org

Fee-free grocery shopping and delivery service to seniors every two weeks.

Liquid Supplement Program
Meals on Wheels (Subsidized)
Meals on Wheels (Private Pay)
Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps) City of Alexandria, Benefits Programs
SHARE (Food network)

#### **Health Care Professional Referral Services**

INOVA Alexandria Hospital Physician Referral...... 1.855.694.6682

8110 Gatehouse Road, Falls Church, VA. 22042

https://www.inova.org/physicians

A referral service sponsored by Inova. Find physicians based on your referral needs, preferences of location, specialty, and rotation availability of the physician.

**Virginia Department of Health Professions** 

(Virginia Board of Medicine) ...... 1.800.533.1560

9960 Mayland Drive, Suite 300, Henrico, Virginia 23233

www.dhp.virginia.gov

Provides the ability to check health professional license, enforces standards of practice, and provides health care information to the public.

#### **Health Care Services**

#### **Clinics - General Medical**

Alexandria Neighborhood Health Services, Inc. (ANHSI)...... 703.535.5568

2 East Glebe Road, Alexandria, VA 22305

www.anhsi.org

Federally qualified low-cost health center for all ages and genders. All insurances accepted, and there is no City residency requirement.

Casey Clinic (Flora Krause Casey Health Center) ...... 703.746.4886

1200 North Howard Street, Alexandria, VA 22304

www.alexandriava.gov/health

General medical and specialty care to Alexandria residents who meet state income guidelines. Clinics for medical, surgery follow-up, urology, ear, nose and throat, allergies, oncology, nutrition counseling, audiology screenings, and pharmacy.

City of Alexandria, Health Department ...... 703.746.4996

4850 Mark Center Drive, 3<sup>rd</sup> Floor, Alexandria, VA 22311

www.alexandriava.gov/health

Services include blood pressure screening, blood sugar testing, chest clinic, speech therapy, home visits for counseling, and supervision of health conditions.

Clinics - k	Kidney	<b>Dialysis</b>
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DaVita Dialysis Center	703.751.6115 703.823.7940
Fresenius Care (Dialysis Service)	

# **Dental Care**

Alexandria Neighborhood Health Services, Inc. Dental Clinic (ANHSI Dental Clinic)
Howard University, College of Dentistry Dental Clinic
Northern Virginia Community College Dental Hygiene Clinic

Preventive dental exams, regular dental care, and dentures. Sliding-scale fees. Contact Department of Community and Human Services, 703.746.5901.

# **Eye and Vision Care**

4850 Mark Center Drive, Alexandria, VA 22311

www.alexandriava.gov/DCHS

Coordinates with the Lions Club to provide eyeglasses to low-income residents.

Columbia Lighthouse for the Blind ...... 202.454.6400

1825 K Street, NW, Suite 1103, Washington, DC 20006

www.clb.org

Offers training and consultation in assistive technology, employment marketing skills training, career placement services, low vision care, counseling and rehabilitation services for blind or visually impaired persons.

Eye Care America ......online resource

www.eyecareamerica.org

Referral for eye care for low-income persons aged 65 and older.

Metropolitan Washington Ear ...... 301.681.6636

12061 Tech Road, Silver Spring, MD 20904

www.washear.org

Free services for blind, and visually impaired persons, and those with a physical disability who cannot effectively read print.

Prevention of Blindness Society of Metro Washington ...... 202.234.1010

233 Massachusetts Avenue NE, Washington, DC 20002

www.youreyes.org

Offers eyeglasses to low-income persons. Client must not be able to receive glasses from a public program, and be unable to afford the full fee of glasses.

Prevention of Blindness Society Low Vision Learning Center...... 703.652.7803

105 South Alfred Street, Alexandria, VA 22314

www.lowvisionservices.org

Offers programs and services for people with low vision including examinations and personalized rehabilitation programs, visual aids, and vision technology.

## **Mental Health**

City of Alexandria, Department of Community and Human Services

2355A Mill Road, Alexandria, VA 22314

www.alexandriava.gov/DCHS

Center offers detox services and drug and alcohol treatment services.

Dominion Hospital
George Washington University Hospital - Geriatric Center
INOVA Comprehensive Addiction Treatment Services (CATS)
INOVA Fairfax Behavioral Health Services
Mental Health America
Older Adult Clinical Services
Health Education Resources
ABCD Helpline (After Breast Cancer Diagnosis)
Alzheimer's Association (National Capital Area) 703.359.4440 24-hour/7-day helpline 1.800.272.3900 8180 Greensboro Drive, Suite 400, McLean, VA 22102 www.alz.org/nca Patient care information and support groups for families of Alzheimer's patients.

Alzheimer's Disease Education and Referral Center
American Cancer Society
American Diabetes Association
American Heart Association (Greater Washington Region)
Arthritis Foundation
Durable Medical and Rehabilitation Equipment
Americoast Maryland LLC/Mid-Atlantic Health Care 800.946.9943 8249 Backlick Road, Suite K, Lorton, VA 22079 www.Medicare.gov/supplierdirectory.com Medical equipment and supplies including commodes, urinals, bedpans, hospital beds, C-pap, oxygen, and nebulizer.
Armor Medical

## **Health Insurance**

# Counseling

State Corporation Commission ...... 1.800.552.7945 or 804.371.9741 Bureau of Insurance

Tylee Building, 1300 East Main Street, Richmond, VA 23219 www.scc.virginia.gov/boi

Provides information about health insurance companies and processes inquiries, or complaints about insurances.

Virginia Insurance Counseling and Assistance Program (VICAP) ...... 703.746.5999 City of Alexandria, Division of Aging and Adult Services

4850 Mark Center Drive, 9th Floor, Alexandria, VA 22311

Free Medicare education and counseling regarding Medicare health insurance options.

Educational workshops offered on Medicare insurance issues.

#### Medicaid

4850 Mark Center Drive, Alexandria, VA 22311 www.alexandriava.gov/CommonHelp

This office administers Medicaid, a medical insurance program for eligible low-income individuals.

#### **Medicare**

Centers for Medicare and Medicaid Services (CMS) ...... 1.800.633.4227 www.medicare.gov

www.cms.gov

Speak to a representative regarding enrollment, drug coverage, preventive services, durable medical equipment competitive bidding program, billing and claims, and general questions.

A nonprofit consumer service organization that works to ensure access to affordable health care for older adults and people with disabilities through counseling and advocacy, educational programs, and public policy initiatives.

6295 Edsall Road, Suite 190, Alexandria, VA 22312

www.ssa.gov

The Social Security Administration administers Medicare, a federal health insurance program for persons 65 and older and persons with disabilities.

#### Other Health Insurance Resources

Learn about Virginia's Medicaid and FAMIS programs. Get information about health insurance options through the Federal Marketplace. Apply online or search for a navigator who can assist with your application.

## **In-Home Care and Assistance**

www.athomeinalexandria.org

A membership organization offering services to enable seniors to remain at home. Services include transportation, errands, home organization, minor home repairs, gardening, and social events.

Home-based Care Program	. 703.746.5999
City of Alexandria, Division of Aging and Adult Services	
4850 Mark Center Drive Oth Floor Alexandria VA 22311	

4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311

www.alexandriava.gov/Aging

Home-based Care Program provides free assistance with housekeeping, laundry, and shopping for eligible persons.

#### 

206 North Washington Street, Suite 301, Alexandria, VA 22314

www.seniorservicesalex.org

Volunteer program offering weekly socialization visits to elderly residents of Alexandria City. The goal is to provide socialization by relieving loneliness and isolation experienced by many of the City's seniors.

#### 

Provide snow removal assistance for low-income homeowners or occupants who are elderly or disabled. Volunteer Alexandria matches eligible residents with volunteers who can shovel their snow.

# **Hospice Advocacy**

Capital Caring ...... 703.538.2065

2900 Telestar Court, Falls Church, VA 22042

www.capitalcaring.org

Non-profit organization that improves care for those facing life-limiting illness through direct support of patients and their families, public education, and public advocacy.

www.nhpco.org

Organization advocates for the terminally ill and their families. Offers programs and materials to enhance understanding of hospice and palliative care.

# **Hospitals**

INOVA Alexandria Hospital......703.504.3000

4320 Seminary Road, Alexandria, VA 22304 www.inova.org/iah

A 318-bed community hospital that offers a full range of healthcare services. The hospital also offers home healthcare through the INOVA Visiting Nurses Association of Northern Virginia, 571.432.3100.

# Housing

Assisted Living Facilities
Benchmark at Alexandria
Brandywine Living in Alexandria
District Home at Birmingham Green Assisted Living Facility
Elance at Alexandria (formerly The Fountains)
Elance at Old Town
Elance at West End
Silverado Alexandria
Sunrise of Alexandria

Private-pay assisted living, memory care units, and short-term stay units.

The Landing Alexandria
rissisted fiving facility for addits engione for realiting Grant Program.
Continuing Care Retirement Communities
Goodwin Living
The View Alexandria by Goodwin Living (formerly The Hermitage) 703.797.3800 5000 Fairbanks Avenue, Alexandria, VA 22311 www.goodwinliving.org/the-view-alexandria/
Emergency Shelters and Homelessness Prevention Services
Alexandria Community Shelter
ALIVE! House 2723 King St. Alexandria, VA 22314
Carpenter's Shelter

Shelter for individuals and families. Provides an overnight hypothermia unit in winter.

www.carpentersshelter.org

Homeless Services Assessment Center (HSAC)	.703.746.5700
City of Alexandria, Office of Community Services	

4850 Mark Center Drive, Alexandria, VA 22311

www.alexandriava.gov/DCHS

Central intake for Alexandria Community Shelter and Carpenter's Shelter. HSAC also provides emergency rental payment, security deposit, and assistance with furniture storage in eviction cases for Alexandria city residents facing homelessness.

# **Nursing Facilities**

Birmingham Green Nursing Facility ...... 703.257.0935

8605 Centreville Road, Manassas, VA 20110

www.birminghamgreen.org

Skilled, intermediate care and a specialized dementia unit. Call the Division of Aging and Adult Services, 703.746.5999 for state assistance.

Alexandria Rehabilitation and Healthcare Center ....... 703.684.9100

900 Virginia Avenue, Alexandria, VA 22302

www.alexandriahc.com/

Skilled nursing center, offering Alzheimer's and dementia care, short-term rehabilitation and therapy services.

Woodbine Rehabilitation and Healthcare Center...... 703.836.8838

2729 King Street, Alexandria, VA 22302

www.woodbinerehab.com

Skilled nursing center, offering Alzheimer's and dementia care, respite, short-term rehabilitation, respiratory, and therapy services.

# **Independent Living**

Alexandria Redevelopment & Housing Authority (ARHA) ......703.549.7115

401 Wythe Street, Alexandria, VA 22314

www.arha.us

Information and applications for housing vouchers, subsidized housing, and public housing for low-income persons.

Ladrey Hi-Rise......703.549.7115 300 Wythe Street, Alexandria, VA 22314

Annie B. Rose House...... 703.548.4946

399 Pendleton Street, Alexandria, VA 22314

Beasley Square Apartments
Bellefonte Gardens
Claridge House II
Foxchase of Alexandria
Old Towne West
Pendleton Park
Other Housing Resources
Apartment Locator Services (FREE) Southern Management
An apartment search tool that allows you to browse several properties nationwide.
·
An apartment search tool that allows you to browse several properties nationwide.  Home Ownership Assistance Program

Real Estate Tax/Property Tax Relief/Deferral
Rebuilding Together
Rental Accessible Modification Program (RAMP)
Rent Relief Program
Virginia Housing Development Authority
Virginia Housing Development Authority Accessibility
Information and Referral
REGIONAL RESOURCES
AARP Virginia

Alex311 (previous Call.Click.Connect)
Customer Call Center
Information and Referral Program
SeniorNavigator/disAbilityNavigator (VirginiaNavigator)
Jewish Council for the Aging of Greater Washington
Legal Services
Alexandria Bar Association Lawyer Referral
Commonwealth's Attorney

This office is responsible for prosecution of criminal and traffic offenses in Virginia. Provides assistance to crime victims and witnesses.

www.alexandriava.gov/commattorney

Legal Services of Northern Virginia Alexandria Office
National Academy of Elder Law Attorneys (NAELA)
Office of Human Rights
Virginia State Bar Nationwide Lawyer Referral Service
Statewide Senior Legal Helpline

Toll-free line offering legal assistance and advice for Virginians aged 60 or over. Topics covered include long term-care issues, public benefits, guardianship, financial exploitation, abuse and neglect, and limited consumer issues.

Virginia Department of Aging and Rehabilitation Services (DARS). 1.800.552.3402 1610 Forrest Avenue, Suite 100, Henrico, VA 23229 www.vda.virginia.gov

DARS works with 25 local Area Agencies on Aging (AAAs) as well as other public and private organizations to help older Virginians, their families and loved ones find the services and information.

#### Libraries

Alexandria libraries host a variety of events and programs. For calendars, please visit the Web site or call the branch.

Charles E. Beatley, Jr. Central Library	6.1760 es that
Ellen Coolidge Burke Branch Library	16.1704
James M. Duncan Branch Library	6.1705
Kate Waller Barrett Branch Library 703.74	6.1703

717 Queen Street, Alexandria, VA 22314 www.alexandria.lib.va.us

Houses the Special Collections Division, which includes information regarding Alexandria and Virginia history.

Special Collections/Local History...... 703.746.1706

## **Multicultural Services and Special Populations**

Christ House, Catholic Charities of Arlington Diocese				
Monetary Assistance	. 703.548.4227			
Shelter				
131 South West Street, Alexandria, VA 22314				
www.ccda.net				

Emergency assistance, counseling, immigration service, legal assistance and information and referral.

901 South Highland Street, Arlington, VA 22204 www.ecdcus.org

Responds to the needs of newcomers from diverse cultural backgrounds.

Multicultural Center Hispanic Committee of Virginia (NVFS)
Hogar Immigrant Services
Jewish Community Center of Northern Virginia (JCCNV)
Jewish Council for the Aging of Greater Washington 703.425.0999 or 301.255.4200 TTY
Jewish Social Service Agency
Korean Services (Salvation Army)
Multicultural Clinical Center

Multicultural Human Services Center (NVFS)
National Caucus and Center on Black Aged, Inc
Older Women's League (OWL) Field Services Office
Recreation Activities
City of Alexandria,  Department of Recreation, Parks and Cultural Activities
TTY
1108 Jefferson Street, Alexandria, VA 22314
1108 Jefferson Street, Alexandria, VA 22314 www.alexandriava.gov/recreation  Northern Virginia Senior Olympics

### **Recreation Centers**

Chinquapin Recreation Center
25 West Reed Avenue, Alexandria, VA 22302
Zumba, Walking club, Dance Fitness, Coffee Social Hour, Belly Dance 101, Table Tennis, Tech Class, Game day, Silver Screen Movie, and Neighborhood Fitness Passes.
Mount Vernon Recreation Center
Patrick Henry Recreation Center
Nannie J. Lee Memorial Recreation Center
William Ramsay Recreation Center

#### **Senior Centers**

4650 Taney Avenue, Alexandria, VA 22304

www.ccda.net/programs\_elderly.php

Non-denominational senior center serving City residents aged 60 and over. Offers daily socialization and wellness activities. A nutritious lunch is served daily. Transportation to the center is available through the Division of Aging and Adult Services.

The Senior Center at Charles Houston...... 703.746.5456 City of Alexandria, Division of Aging and Adult Services

901 Wythe Street, Alexandria, VA 22314

www.alexandriava.gov/RecreationCenters

Serves City residents aged 60 and over with wellness classes, blood pressure screenings, support groups, recreational and social activities. Lunch is served daily. Transportation to the Center is available through the Division of Aging and Adult Services.

### Services for Speech, Language, and Hearing-Impaired Persons

<b>American Speech-Language Hearing Association</b>	
(ASHA)	. 301.296.5700 or 1.800.638.8255
2200 Research Boulevard, Rockville, MD 20852	

www.asha.org

A professional, scientific, and credentialing association that provides information on speech, language and hearing.

7910 Woodmont Avenue, Suite 1200, Bethesda, MD 20814

www.hearingloss.org

Education, support and self-help motivation to hard of hearing people.

### Northern Virginia Resource Center for Deaf and

Hard-of-Hearing Persons	703.352.9055
TTY	703.352.9056

3951 Pender Drive, Suite 130, Fairfax, VA 22030

www.nvrc.org

Information and referral, advocacy with public agencies, and community education.

#### Virginia Department for the Deaf and

Hard of Hearing Voice/TTY ...... 1.800.552.7917 or 1.804.662.9502

1602 Rolling Hills Drive, Suite 203, Henrico, Virginia 23229

www.vddhh.org

Administrative headquarters for the Virginia Department for the Deaf and Hard of Hearing (VDDHH) works to reduce the communication barriers for persons who are deaf or hard-of-hearing.

#### www.varelay.org

This free service relays conversations between people who can hear and people who are deaf, hard-of-hearing, blind, or speech-disabled.

#### **Transportation Services**

DASH Bus/Alexandria Transit Company ......703.746.3274/703.746.DASH

3000 Business Center Drive, Alexandria, VA 22314

www.dashbus.com

City of Alexandria fixed-route bus system, including service after rush hour to and from Metro Stations.

City of Alexandria, Division of Aging and Adult Services

3550 Wheeler Avenue, Alexandria, VA 22304 www.alexandriava.gov/Aging

City residents aged 60 and older receive transportation to senior centers and grocery stores.

#### Metrobus/Metrorail

Washington Metropolitan Area Transit Authority (WMATA)	. 202.637.7000
TTY	. 202.638.3780
Reduced Fare Program for People with Disabilities	. 202.962.2700
600 5 <sup>th</sup> Street, NW, Washington, DC 20001	

www.wmata.com

Metro, bus and train information including schedules, fares, parking, and services for seniors and adults with disabilities. Under the Reduced Fare Program people with disabilities may travel for half the regular fare.

#### **Special Transportation Services**

\*Denotes vehicles with wheelchair lift van equipment to transport persons with disabilities.

www.alexandriayellowcab.com

Dispatch service to taxicabs that provides immediate service.

The American Cancer Society Road to Recovery program provides transportation to cancer treatment appointments for people who have cancer but do not have a ride or are unable to drive themselves.

\*Diamond Transportation Services (24-hour notice for lift vans)....... 703.912.7606 7307C Highland Street, Springfield, VA 22315

www.diamondtransportation.us

Paratransit service with wheelchair-accessible vans, shuttle buses, and services for persons with intellectual disabilities.

City of Alexandria, Transit Services *D.O.TTransportation for People with Disabilities
MetroAccess
*MTS Transportation, Inc
Senior Taxi Yellow Card Program

### **Vehicle Registration and Handicapped Plates and Permits**

2681 Mill Road, Alexandria, VA 22314-4680

www.dmv.state.va.us

Motor vehicle office administering driver's license, vehicle registration, driving records, and disability programs.

## **Utilities and Utility Assistance**

Assurance Wireless Lifeline Assistance Program ...... 1.888.321.5880

P.O. Box 686, Parsippany, NJ 07054

www.assurancewireless.com

Free cellular service for individuals with low-incomes or individuals receiving public assistance.

<b>Dominion Virginia Power</b> (electric company) 1.866.DOM.HELP / 1.866.366.4357 www.dominionenergy.com	
Provides braille and large-print billing, third-party notices, and priority service for life support devices.	
Energy Assistance City of Alexandria, Office of Community Services	
Senior Cool Care Program City of Alexandria, Division of Aging and Adult Services	
Verizon Telephone Company Lifeline Program	
Virginia American Water	
Washington Gas Company (natural gas) 703.750.1000 TTY 703.750.7975 1100 H Street, NW, Washington, DC 20005 www.washingtongas.com Company that offers gas services to residents in Alexandria City.	
Weatherization Assistance Program Community Housing Partners (CHP)	

## **Veteran Services**

Alexandria VET Center
Fort Belvoir Outpatient Clinic
U.S. Department of Veterans Affairs
Virginia Department for Veteran Services
Veterans' Health Care Benefits at Fort Belvoir
Veterans' (Armed Forces) services through the Red Cross
Washington DC VA Medical Center

# Vital Records

## **Death Certificates** Virginia Department of Health, Office of Vital Records ...... 804.662.6200 2001 Maywill Street, Richmond, VA 23230 www.vdh.state.va.us/vital records Vital Records - Any State www.vitalrec.com Volunteer Opportunities American Red Cross - Alexandria Chapter ...... 703.549.8300 123 North Alfred Street, Alexandria, VA 22314 www.redcross.ora Various opportunities to volunteer. 4850 Mark Center Drive, 9th Floor, Alexandria, VA 22311 www.alexandriava.gov/Aging Opportunities to work with older persons in senior centers or at the Adult Day Services Center. Volunteers also provide Medicare counseling or serve as Guardians appointed by the court. RSVP of Northern Virginia...... 703.246.3460 **Volunteer Fairfax** 12015 Lee Jackson Memorial Hwy Suite 225, Fairfax, VA 22033 www.volunteerfairfax.org Volunteer network for people age 55 and older. Volunteers serve Arlington County, City of Alexandria, and Fairfax County. Senior Services of Alexandria......703.836.4414 206 North Washington Street, Suite 301, Alexandria, VA 22314 www.seniorservicesalex.org Opportunities to volunteer for the Friendly Visitor program by visiting lonely seniors, deliver groceries, deliver Meals on Wheels to homebound seniors who have difficulty food-shopping and preparing meals, or become a Senior Ambassador by advocating for seniors and spreading the word about programs and activities in the City of Alexandria. Volunteer Alexandria ...... 703.836.2176 123 North Alfred Street, 1st Floor, Alexandria, VA 22314

Opportunities to volunteer with more than 200 local service agencies.

www.volunteeralexandria.org

# **Voter Information**

Alexandria Registrar of Voters  132 North Royal Street, Room 100, Alexandria, VA 22314 www.alexandriavoter.org Voter registration information and applications for absentee ballots.	703.746.4050
Virginia Department of Motor Vehicles	(DMV) 804.497.7100
Virginia State Board of Elections	
Questions about voter registration or the status of your voter registration,	application, or card.

# **Phone Numbers by Categories**

Adult Day Health Services	
Alexandria Adult Day Services Center	703.746.5676
Cherry Blossom PACE	
Fennell-Sauls Vocational Day Program (Central Intake)	
Insight Memory Care Center	
West End Wellness Center	703.746.3456
Adult Protective Services	
Adult Protective Services	703.746.5778
Advocacy	
Administration for Community Living (ACL)	202.401.4634
Alexandria Commission on Aging (COA)	703.746.5999
Alexandria Commission on Persons with Disabilities	
Domestic Violence Program	
Sexual Assault Center	
Northern Virginia Long-Term Care Ombudsman	703.324.5861
Caregiver Resources	
CareRing	703.516.6769
Eldercare Locator	
MedicAlert + Alzheimer's Association Safe Return	.1.888.572.8566
Project Lifesaver703.746.5002	or 703.746.5136
Senior Link (ACTS Helpline)	703.368.4141
The Source Book, Guide to Retirement Living703.992.1100 or	1.800.394.9990
Consumer Information	
Benefits Checkupwww.ben	
Consumer Affairs	
Consumer Protection Hotline	
Consumer Credit Counseling (Money Management International).	
Consumer Product Safety Commission Hotline	
Federal Trade Commission	
National Active and Retired Federal Employees Association	
National Consumers League	
Silver Service Card	703.836.4414
U.S. Department of Health and Human Services Office of Civil	4 000 200 4040
Rights	
Virginia Department of Agriculture and Consumer Services	1.000.552.9965
Counseling Services	
Alcoholics Anonymous (Northern VA Intergroup)	
Center for Pastoral Counseling of Virginia	
Haven of Northern Virginia	/03.941.7000

Jewish Social Service Agency (JSSA)	703.204.9100
Disability Services	
Autism Society Northern Virginia ChapterBrain Injury Association of AmericaChildren and Adults with Attention Deficit/Hyperactivity Disorder of	703.761.0750
Virginia (CHADD) ENDependence Center of Northern Virginia, Inc	301.306.7070 703.525.3268
Spina Bifida Association of the Mid-Atlantic Region 1.800.621.314 The Arc of Northern Virginia The National Multiple Sclerosis Society National Capital Chapter	703.208.1119 202.296.5363
United Cerebral Palsy Affiliates	202.269.1500
Educational Opportunities	
Adult Education703.824.6845 of Encore Learning (formerly ALRI)	703.228.2144
Lifetime Learning /Lifelong Learning InstituteLiteracy Council of Northern Virginia, Inc.	
Northern Virginia Community College - Community Education	
Osher Lifelong Learning Institute (OLLI)	703.503.3384
Road Scholar	1.800.454.5768
Employment	
Experience Works (formerly Green Thumb, Inc.)	
Northern Virginia Senior Community Service Employment Program Virginia Employment Commission Job Service	
Workforce Development Center	
Financial Assistance	
Customer Call Center	703.746.5700
Northern Virginia Payee Service	
Pension Rights Center	202.296.3776
The United States Social Security Administration	1.800.772.1213
Food and Nutrition	
Food - Meals	
Catholic Charities Christ House Evening Meal	
Downtown Baptist Church Open Table	
Meade Memorial Saturday Feeding Program	
Saint Martin de Porres Senior Center	
The Senior Center at Charles Houston	

Food - Pantry	
Alfred Street Baptist Church. ALIVE! Food Distribution Program. CCDA St. Lucy Food Pantry at Christ House. Christ Church Lazarus. Church of the Resurrection West End. Food For Others.  Grace Episcopal Church. Meade Memorial Canned Food Distribution. Oakland Baptist Church Food Bank. Salvation Army Emergency Food Program. St. Joseph Catholic Church. St. Paul's Lazarus Ministry.	703.837.9321 703.548.4227 703.549.1450 703.998.0888 703.207.9173 703.549.1980 703.549.1334 703.998.9006 703.548.0579 703.836.3725
Food - Pets	
AniMeals on Wheels703.836.4414	extension 120
Food - Programs  Alexandria Cooperative Extension Office - Nutrition Education  ALIVE! Home Delivery Food Program	703.549.3692 4 extension 112 703.746.5999 703.746.5999 4 extension 112 Stamps) 703.746.5801
INOVA Alexandria Hospital Physician Referral	1.855.694.6682
Health Care Services	
Clinics - General Medical	
City of Alexandria, Health DepartmentAlexandria Neighborhood Health Services, Inc	703.535.5568
Clinics - Kidney Dialysis	
DaVita Dialysis CenterFresenius Care (Dialysis Service)	1.800.422.6589 703.370.8250
Dental Care	101.5 ( 1)
Alexandria Neighborhood Health Services, Inc. Dental Clinic (ANF Howard University, College of Dentistry Dental Clinic Northern Virginia Community College Dental Hygiene Clinic Northern Virginia Dental Clinic	202.806.0008 703.822.6673

Eye and Vision Care	
City of Alexandria Office of Community Services	703.746.5700
Columbia Lighthouse for the Blind	
Eye Care Americawww.eye	
Metropolitan Washington Ear	
Prevention of Blindness Society of Metro Washington	
Prevention of Blindness Society Low Vision Learning Center	703.652.7803
Mental Health	
Alcohol and Drug Abuse Services	
Detox	
Dominion Hospital	
George Washington University Hospital - Geriatric Center	
INOVA Comprehensive Addiction Treatment Services (CATS)	
INOVA Fairfax Behavioral Health Services	
Mental Health America	
Older Adult Clinical Services	703.746.3400
Health Education Resources	
ABCD Helpline (After Breast Cancer Diagnosis)	1.800.221.2141
Alzheimer's Association (National Capital Area)	
Alzheimer's Disease Education and Referral Center	
American Cancer Society	
American Diabetes Association703.549.1500 o	
American Heart Association (Greater Washington Region)	
Arthritis Foundation	1.844.571.4357
Durable Medical and Rehabilitation Equipment	
Americoast Maryland LLC/Mid-Atlantic Health Care	800.946.9943
Armor Medical	703.204.1213
Johns Hopkins Pharmaquip Inc/Respicare	703.440.3600
Medical House Supply Group	703.533.2290
Health Insurance	
Counseling	
State Corporation Commission	
Virginia Insurance Counseling and Assistance Program (VICAP).	703.746.5999
Medicaid	
Medicaid Program	703.746.5801
Medicare	
Centers for Medicare and Medicaid Services (CMS)	1.800.633.4227
Medicare Rights Center	1.800.333.4114
Social Security Administration – Medicare	1.800.772.1213

Other Health Insurance Resources  Cover Virginia	855.242.8282
In-Home Care and Assistance	
At Home in Alexandria Home-based Care Program	703.746.5999 extension 120
Hospice Advocacy	
Capital Caring  National Hospice and Palliative Care Organization	
Hospitals	
INOVA Alexandria Hospital	703.504.3000
Housing	
Assisted Living Facilities	
Benchmark at Alexandria (Opening 2024) Brandywine Living in Alexandria Elance at Alexandria (formerly The Fountains) Elance at Old Town Elance at West End Silverado Alexandria	703.940.3300 703.845.5100 703.236.1226 703.940.3300
Sunrise of Alexandria	
The Landing Alexandria	
Willow Oaks & District Home Birmingham Green Assisted Living Fac	ility 703.257.0935
	703.237.0933
Continuing Care Retirement Communities  Goodwin Living  The View Alexandria by Goodwin Living (formerly The Hermitage)	
Emergency Shelters and Homelessness Prevention Services	
Alexandria Community Shelter ALIVE! House Carpenter's Shelter Homeless Services Assessment Center (HSAC)	703.837.9300 703.548.7500
Nursing Services	
Alexandria Rehabilitation and Healthcare Center Birmingham Green Nursing Facility Woodbine Rehabilitation and Healthcare Center	703.257.0935
Independent Living	
Alexandria Redevelopment & Housing Authority (ARHA)	703.549.7115

Annie B. Rose House Beasley Square Apartments Bellefonte Gardens Claridge House II Foxchase of Alexandria Ladrey Hi-Rise Old Towne West	703.853.0638 703.746.3400 703.823.5444 571.451.0532 703.549.7115 703.549.4343
Other Housing Resources	
Apartment Locator Services (FREE) Southern Management Home Ownership Assistance Program	099 or 703.746.3097 
Senior Helpline (Jewish Council for the Aging of Greater Was	hington)
Logal Caminas	703.425.0999
Alexandria Bar Association Lawyer Referral Commonwealth's Attorney Legal Services of Northern Virginia Alexandria Office Intake Line Toll-Free National Academy of Elder Law Attorneys (NAELA) Nationwide Lawyer Referral Service Office of Human Rights Statewide Senior Legal Helpline Virginia Department of Aging and Rehabilitation Services (DA	703.746.4100 703.684.5566 866.534.5243 703.942.5711 1.800.552.7977 703.746.3140 1.844.802.5910
Charles E. Beatley, Jr. Central Library	703.746.1702

Talking Book Service Ellen Coolidge Burke Branch Library James M. Duncan Branch Library Kate Waller Barrett Branch Library	703.746.1704 703.746.1705
Multicultural Services and Special Populations	
Christ House, Catholic Charities of Arlington Diocese	
Monetary Assistance	703.548.4227
Ethiopian Community Development Council, Inc. (ECDC)	
Hispanic Committee of Virginia (NVFS)	
Hogar Immigrant Services	
Jewish Community Center of Northern Virginia (JCCNV)	703.323.0880
Jewish Council for the Aging of Greater Washington	
Jewish Social Service Agency703.204.91	
Korean Services (Salvation Army)703.385	
Multicultural Clinical Center	
Multicultural Human Services Center (NVFS)	
National Caucus and Center on Black Aged, Inc	
Older Women's League (OWL) Field Services Office	202.507.2000
Recreation Activities	
City of Alexandria, Department of Recreation, Parks and Cultur	ral Activities
City of Alexandria, Department of Recreation, Parks and Cultu	
	703.746.5419
Program and Event Registration	703.746.5419 703.746.5537
Program and Event Registration	703.746.5419 703.746.5537 711(VA Relay)
Program and Event Registration	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721
Program and Event Registration	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575
Program and Event Registration	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575
Program and Event Registration	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575
Program and Event Registration. TTY	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.838.8085
Program and Event Registration. TTY Northern Virginia Senior Olympics Power-Plus 55. YMCA.  Recreation Centers Charles Houston Recreation Center	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.838.8085
Program and Event Registration TTY Northern Virginia Senior Olympics Power-Plus 55 YMCA  Recreation Centers Charles Houston Recreation Center Chinquapin Recreation Center	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.838.8085 703.746.5552 703.746.5553
Program and Event Registration TTY Northern Virginia Senior Olympics Power-Plus 55 YMCA  Recreation Centers Charles Houston Recreation Center Chinquapin Recreation Center Leonard "Chick" Armstrong Recreation Center	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.838.8085 703.746.5552 703.746.5553 703.746.5554
Program and Event Registration TTY Northern Virginia Senior Olympics Power-Plus 55 YMCA  Recreation Centers Charles Houston Recreation Center Chinquapin Recreation Center Leonard "Chick" Armstrong Recreation Center Mount Vernon Recreation Center	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.838.8085 703.746.5552 703.746.5553 703.746.5554 703.746.5556
Program and Event Registration.  TTY  Northern Virginia Senior Olympics  Power-Plus 55  YMCA  Recreation Centers  Charles Houston Recreation Center  Chinquapin Recreation Center  Leonard "Chick" Armstrong Recreation Center  Mount Vernon Recreation Center  Nannie J. Lee Memorial Recreation Center	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.746.5552 703.746.5553 703.746.5554 703.746.5556 703.746.5550
Program and Event Registration	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.838.8085 703.746.5552 703.746.5554 703.746.5556 703.746.5550 703.746.5550
Program and Event Registration.  TTY  Northern Virginia Senior Olympics  Power-Plus 55  YMCA  Recreation Centers  Charles Houston Recreation Center  Chinquapin Recreation Center  Leonard "Chick" Armstrong Recreation Center  Mount Vernon Recreation Center  Nannie J. Lee Memorial Recreation Center	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.838.8085 703.746.5552 703.746.5554 703.746.5556 703.746.5550 703.746.5550
Program and Event Registration	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.838.8085 703.746.5553 703.746.5554 703.746.5556 703.746.5550 703.746.5558
Program and Event Registration TTY  Northern Virginia Senior Olympics Power-Plus 55 YMCA  Recreation Centers  Charles Houston Recreation Center Chinquapin Recreation Center Leonard "Chick" Armstrong Recreation Center Mount Vernon Recreation Center Nannie J. Lee Memorial Recreation Center Patrick Henry Recreation Center William Ramsay Recreation Center William Ramsay Recreation Center	703.746.5419 703.746.5537 711(VA Relay) 703.228.4721 703.746.5575 703.746.5552 703.746.5554 703.746.5556 703.746.5550 703.746.5558

Services for Speech, Language, and Hearing Impaired Persons	
American Speech-Language Hearing Association (ASHA)	
301.296.5700	
Hearing Loss Association of America	
Northern Virginia Resource Center for Deaf and Hard-of-Hearin	_
	703.352.9055
Virginia Department for the Deaf and Hard-of-Hearing	or 1 904 662 0502
Voice/TTY1.800.552.7917 Virginia Relay Center Voice711	
Transportation Services	
DASH Bus/Alexandria Transit Company703.746.32	74/703.746.DASH
Senior Transportation Services	703.746.3275
Metrobus/Metrorail	
Washington Metropolitan Area Transit Authority (WMATA)	202.637.7000
TTY	
Reduced Fare Program for People with Disabilities	202.962.2700
Special Transportation Services	
Alexandria Yellow Cab (24-hour notice for lift vans)	
American Cancer Society	
Diamond Transportation Services (24-hour notice for lift vans)	
D.O.TTransportation for People with Disabilities	
D.O.T Reservations	
MetroAccess	
MTS Transportation, Inc  Senior Taxi Yellow Card Program	
Vehicle Registration and Handicapped Plates and Permits	
•	
Commonwealth of Virginia Department of Motor Vehicles/Alexar	
Utilities and Utility Assistance	00 1. 107 .7 100
•	4 000 004 5000
Assurance Wireless Lifeline Assistance Program	
Dominion Virginia Power (electric company) 1.866.DOM.HELF Energy Assistance City of Alexandria, Office of Community Serv	
	703.746.5901
Senior Cool Care Program City of Alexandria, Division of Aging a	
Variana Talanhana Caranana Lifelina Dagarana	
Verizon Telephone Company Lifeline Program	
Virginia American Water	
TTY	
Weatherization Assistance Program540.665.02	00 extension 5103
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## Veteran Services

Alexandria VET Center Fort Belvoir Outpatient Clinic U.S. Department of Veterans' Affairs Veterans Crisis Line Virginia Department for Veteran Services Veterans' Health Care Benefits at Fort Belvoir Veterans' (Armed Forces) services through the Red Cross	571.231.2408 1.800.827.1000 800.273.8255 Press 1 703.417.9090 571.231.2408 240.485.3031
Washington DC VA Medical Center  Vital Records	202.745.6000
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City of Alexandria County Clerk Marriage Certificates and Di	
Death Certificates, Virginia Department of Health, Office of V	
Vital Records - Any State	
Volunteer Opportunities	
American Red Cross - Alexandria Chapter	703.549.8300
City of Alexandria, Division of Aging and Adult Services	
RSVP of Northern Virginia	703.246.3460
Senior Services of Alexandria	703.836.4414
Volunteer Alexandria	703.836.2176
Voter Information	
Alexandria Registrar of Voters	703.746.4050
Virginia Department of Motor Vehicles (DMV)	
Virginia State Board of Elections	
TŤY:	

# Phone Numbers Alphabetically By Name

AARP Virginia	
ABCD Helpline (After Breast Cancer Diagnosis)	
Administration for Community Living (ACL)	202.401.4634
Adult Education703.619.80	
Adult Protective Services	
Alcohol and Drug Abuse Services	
Alcoholics Anonymous (Northern VA Intergroup)	
Alex311 (Previous Call.Click.Connect)	
Alexandria Adult Day Services Center	
Alexandria Bar Association Lawyer Referral	
Alexandria Commission on Aging (COA)	
Alexandria Commission on Persons with Disabilities	703.746.4550
Alexandria Community Shelter	703.746.3660
Alexandria Cooperative Extension Office - Nutrition Education	703.746.5544
Alexandria Marriage Certificates and Divorce Records	703.746.4044
Alexandria Neighborhood Health Services, Inc. Dental Clinic	
(ANHSI Dental Clinic)	703.535.5568
Alexandria Neighborhood Health Services, Inc.	703.535.5568
Alexandria Redevelopment & Housing Authority (ARHA)	703.549.7115
Alexandria Registrar of Voters	703.746.4050
Alexandria Rehabiliation & Healthcare Center	703.684.9100
Alexandria VET Center	703.360.8633
Alexandria Yellow Cab (24-hour notice for lift vans)	
Alfred Street Baptist Church	703.683.2222
ALIVE! Food Distribution Program	703.837.9321
ALIVE! Home Delivery Food Program	703.549.3692
ALIVE! House	
Alzheimer's Association (National Capital Area)	703.359.4440
Alzheimer's Disease Education and Referral Center	
American Cancer Society	1.800.227.2345
American Diabetes Association703.549.150	0 or 1.800.342.2383
American Heart Association (Greater Washington Region)	703.248.1700
American Red Cross - Alexandria Chapter	703.549.8300
American Speech-Language Hearing Association (ASHA)	
	0 or 1.800.638.8255
Americoast Maryland LLC/Mid-Atlantic Health Care	800.946.9943
AniMeals on Wheels703.836	.4414 extension 120
Annie B. Rose House	703.548.4946
Apartment Locator Services (FREE) Southern Management	1.888.612.7868
Armor Medical	703.204.1213
Arthritis Foundation	1.844.571.4357

Acquirance Wireless Lifeline Assistance Drogram	1 000 221 5000
Assurance Wireless Lifeline Assistance Program	
At Home in Alexandria	
Autism Society Northern Virginia Chapter	
Beasley Square Apartments	
Bellefonte Gardens	
Benchmark at Alexandria (Opening 2024)	
Benefits Checkupwww.b	
Birmingham Green Nursing Facility	
Brain Injury Association of America	703.761.0750
Brandywine Living in Alexandria	703.940.3300
Carpenter's Shelter	
Casey Clinic (Flora Krause Casey Health Center)	703.746.4886
Catholic Charities Christ House Evening Meal	
CCDA St. Lucy Food Pantry at Christ House	
Center for Pastoral Counseling of Virginia	
Centers for Medicare and Medicaid Services (CMS)	
Charles E. Beatley, Jr. Central Library	
Charles Houston Recreation Center	
Cherry Blossom PACE	
Children and Adults with Attention Deficit/Hyperactivity Disorder of N	
(CHADD)	
Chinquapin Recreation Center	
Christ Church Lazarus	
Church of the Resurrection West End	
City of Alexandria County Clerk Death Certificates	
City of Alexandria County Clerk Marriage Certificates and Divorce Re	
City of Alexandria County Clerk Marriage Certificates and Divoice Re	
City of Alexandria Department of Recreation, Parks and Cultural Acti	
City of Alexandria Department of Department	
City of Alexandria Department of Recreation, Parks and Cultural Acti	•
Event Registration	700.746.5419
City of Alexandria Division of Aging and Adult Services	
City of Alexandria Health Department	
City of Alexandria Office of Community Services	
Claridge House II	703.823.5444
Columbia Lighthouse for the Blind	
Commonwealth of Virginia Department of Motor Vehicles/Alexandria	
Commonwealth's Attorney	
Community Action Agency	
Consumer Affairs	
Consumer Credit Counseling (Money Management International)	
Consumer Product Safety Commission Hotline	
Consumer Protection Hotline	1.800.552.9963
Cover Virginia	1.855.242.8282

0	700 740 5700
Customer Call Center	
DASH Bus/Alexandria Transit Company703.746.3274	
DaVita Dialysis Center	
Detox	
Diamond Transportation Services (24-hour notice for lift vans)	
Domestic Violence Program	703.746.4911
Dominion Hospital	
Dominion Virginia Power (electric company) 1.866.DOM.HELP /	1.866.366.4357
D.O.TTransportation for People with Disabilities	703.836.5222
D.O.T Reservations	
Downtown Baptist Church Open Table	703.549.5544
Elance at Alexandria (formerly The Fountains)	
Elance at Old Town	
Elance at West End	
Eldercare Locator	
Ellen Coolidge Burke Branch Library	
Encore Learning (formerly ALRI)	
ENDependence Center of Northern Virginia, Inc.	
Ethiopian Community Development Council, Inc. (ECDC)	
Experience Works (formerly Green Thumb, Inc.)	
Eye Care Americawww.eyed	
Federal Trade Commission	
Fennel-Sauls Vocational Day Program (Central Intake)	
Food For Others	
Fort Belvoir Outpatient Clinic	
Foxchase of Alexandria	
Fresenius Care (Dialysis Service)	
Friendly Visitor Program	
George Washington University Hospital - Geriatric Center	
Goodwin Living	
Grace Episcopal Church	
Groceries to Go	
Haven of Northern Virginia	
Hearing Loss Association of America	
Hispanic Committee of Virginia (NVFS)	
Hogar Immigrant Services (Catholic Charities of the Diocese of Arlingtor	
Home Ownership Assistance Program703	
Home Rehabilitation/Repair Loans	
Homeless Services Assessment Center	
Home-based Care Program	
Howard University, College of Dentistry Dental Clinic	
INOVA Alexandria Hospital Physician Referral	
INOVA Alexandria HospitalINOVA Alexandria Hospital	
INOVA Alexandria HospitalINOVA Comprehensive Addiction Treatment Services (CATS)	
INOVA Completionsive Addiction Treatment Services (CATS)	103.209.1300

INOVA Fairfax Behavioral Health Services	
Insight Memory Care Center	
James M. Duncan Branch Library	703.746.1705
Jewish Community Center of Northern Virginia (JCCN	IV)703.323.0880
Jewish Council for the Aging of Greater Washington	,
Jewish Social Service Agency (JSSA)	
Johns Hopkins Pharmaquip Inc	
Kate Waller Barrett Branch Library	
Korean Services (Salvation Army)	703 385 8702 extension 28
Ladrey Hi-Rise	
Landlord/Tenant Relations	
Legal Services of Northern Virginia	
Leonard "Chick" Armstrong Recreation Center	
Lifetime Learning /Lifelong Learning Institute	
Liquid Supplement Program	
Literacy Council of Northern Virginia, Inc.	
Meade Memorial Canned Food Distribution	
Meade Memorial Church Bag Lunch	
Meade Memorial Saturday Feeding Program	
Meals on Wheels (subsidized)	
Meals on Wheels (private pay)	702 926 4414 ovtopoion 112
Medical House Supply Group	
Medicaid Helpline	
Medicaid Program	
MedicAlert + Alzheimer's Association Safe Return	
Medicare Rights Center	
Mental Health America	
MetroAccess	
Metropolitan Washington Ear	
Money Management International	
MTS Transportation, Inc	
Multicultural Clinical Center	
Multicultural Human Services Center (NVFS)	571.748.2800
Nannie J. Lee Memorial Recreation Center	703.746.5550
National Academy of Elder Law Attorneys (NAELA)	
National Active and Retired Federal Employees Associ	,
National Caucus and Center on Black Aged, Inc	
National Consumers League	
National Hospice and Palliative Care Organization	703.837.1500
Nationwide Lawyer Referral Service	
Northern Virginia Community College - Community Ed	
Northern Virginia Community College Dental Hygiene	Clinic703.822.6655
Northern Virginia Dental Clinic	
Northern Virginia Long-Term Care Ombudsman	703.324.5861

Northern Virginia Payee Service	
Northern Virginia Resource Center for Deaf and Hard-of-Hearing Persons	
	.703.352.9055
Northern Virginia Senior Community Service Employment Program	
Northern Virginia Senior Olympics	
Oakland Baptist Church Food Bank	
Office of Human Rights	
Old Towne West	
Older Adult Clinical Services	
Older Women's League (OWL) Field Services Office	
Osher Lifelong Learning Institute (OLLI)	
Patrick Henry Recreation Center	
Pendleton Park	
Pension Rights Center	
Power-Plus 55	
Prevention of Blindness Society Low Vision Learning Center	
Prevention of Blindness Society of Metro Washington	
Project Lifesaver703.746.5002 or	703.746.5136
Real Estate Tax/Property Tax Relief/Deferral703.7	
Rebuilding Together	.202.800.6032
Reduced Fare Program for People with Disabilities	.202.962.2700
Regional Resources Dial 211 Customer Call Center	.703.746.5700
Rent Relief Program	.703.746.5918
Rental Accessible Modification Program (RAMP)	.703.746.4990
Road Scholar1	.800.454.5768
RSVP of Northern Virginia	.703.246.3460
Salvation Army Emergency Food Program	703.548.0579
Saint Joseph Catholic Church	
Saint Martin de Porres Senior Center	703.751.2766
Saint Paul's Lazarus Ministry	703.548.3312
Senior Cool Care Program	
Senior Helpline (Jewish Council for the Aging of Greater Washington)	.703.425.0999
Senior Link (ACTS Helpline)	
Senior Services of Alexandria	
Senior Taxi Yellow Card Program	
Senior Transportation Services	
SeniorNavigator/disAbilityNavigator (VirginiaNavigator)1	
Sexual Assault Center	
SHARE (Food network)	
Silver Service Card	
Silverado Alexandria	
Snow Buddies	
Social Security Administration – Medicare1	
Spina Bifida Association of the Mid-Atlantic Region 1.800.621.314	

State Corporation Commission	1.844.802.5910 703.348.1022 mps) 703.746.5801 703.746.1760 703.208.1119 703.797.3800 571.814.5830 571.814.5830 703.746.5456 r 1.800.394.9990 1.800.772.1213
LLC Department of Lighth and Lluman Comings Office of Civil Dights	/ I I(VA Relay)
U.S. Department of Health and Human Services Office of Civil Rights	4 000 000 4040
Main	
TTD	
U.S. Department of Veterans Affairs	
United Cerebral Palsy Affiliates	
Verizon Telephone Company Lifeline Program	
Veterans (Armed Forces) services through the Red Cross	240.485.3031
Veterans Crisis Line	
Veterans Health Care Benefits at Fort Belvoir	
Virginia American Water	
Virginia Department of the Aging and Rehabilitation Services (DARS).	1.800.552.3402
Virginia Department for the Deaf and Hard-of-Hearing	- 4 004 000 0500
Voice/TTY	
Virginia Department for Veteran Services	703.417.9090
Virginia Department of Agriculture and Consumer Services	
TTY	
Virginia Department of Health, Office of Vital Records	
Vital Records - Any Statev	
Virginia Department of Motor Vehicles(DM	
Virginia Employment Commission Job Service	703.813.1300
Virginia Housing Development Authority	.1.877.428.8844
Virginia Housing Development Authority Accessibility	804.782.1986
Virginia Insurance Counseling and Assistance Program (VICAP)	703.746.5999
Virginia Relay Center Voice/TTY	1.800.552.7917
Virginia State Board of Elections	1.800.552.9745
TŤY	
Volunteer Alexandria	703.836.2176
Washington DC VA Medical Center	
Washington Gas Company (natural gas)	703.750.1000
TTY	703.750.7975

Washington Metropolitan Area Transit Authority (WMATA	A)202.637.7000
Weatherization Assistance Program	540.665.0200 extension 5103
West End Wellness Center	703.746.3456
William Ramsay Recreation Center	703.746.5558
Woodbine Rehabilitation and Health Care Center	703.836.8838
Workforce Development Center	703.746.5940
YMCA	703.838.8085



# **DCHS Programs**

Administrative Offices, Community Services Board, 703.746.3400

Adult Developmental Disability Case Management, 703.746.3333

Aging and Adult Services, 703.746.5999

Alexandria Campaign on Adolescent Pregnancy, 703.746.3131

Alexandria Vocational Services, 703.746.3333

Child Assessment and Treatment Center, 703.838.4708

Child Welfare, 703.746.5757

Center for Alexandria's Children, 703.746.6008

Community Services, 703.746.5901

Detox Center, 703.746.3636

Domestic Violence Program, 703.746.4911

Early Childhood Division, 703.746.5437

Eligibility Programs, 703.746.5801

Emergency Services, 703.746.3401

Homeless and Ex-Offender Services, 703.746.5912

MH/ID/SA Intake, 703.746.3535

Outpatient Mental Health Services, 703.746.3400

Parent Infant Education Program, 703.746.3350

Residential Services Administrative Offices, 703.746.3500

School-Age Youth Development, 703.746.3436

Sexual Assault Center, 703.683.7273

Substance Abuse Prevention Coalition of Alexandria, 703.746.3670

Substance Abuse Services, 703.746.3600

West End Wellness Center (formerly Clubhouse), 703.746.3456

Workforce Development Center, 703.746.5940