

About DCHS

Vision

We envision a community in which residents enjoy a sense of

WELL-BEING, SAFETY AND SELF-SUFFICIENCY.

Mission

We work to provide effective and essential safety net services that measurably improve or maintain the quality of life for Alexandrians.

Values & Guiding Principles

- Equal Access
- Dignity and Respect
- Cultural Competency
- Ethics and Accountability
- Collaboration
- Competency
- Integrity
- Continuous Improvement



Locations | Phone Numbers

REDELLA S. "DEL" PEPPER COMMUNITY CENTER 4850 MARK CENTER DRIVE

Access Services: Customer Call Center, 703.746.5700 | Text 703.346.5599 Mon-Fri, 8 a.m.—5 p.m.

Center for Alexandria's Children, 703.746.6008
Child Welfare Services, 703.746.5757
Child & Family Behavioral Health, 571.213.7963
Early Childhood Division, 703.746.5437
Parent Infant Education, 703.746.3350

Aging and Adult Services, 703.746.5999

Emergency Services, 703.746.3401
Behavioral Health & Substance Use Intake, 703.746.3535
Outpatient Mental Health Services, 703.746.3400
Outpatient Substance Use Treatment, 703.746.3600
Residential Services Administration, 703.746.3500
Alexandria Vocational Services, 703.746.3333
Intellectual Disability Case Management, 703.746.3333
West End Wellness Center, 703.746.3456

Alexandria Campaign on Adolescent Pregnancy, 703.746.3130
School-Age Youth Development, 703.746.3436
Substance Abuse Prevention Coalition of Alexandria, 703.746.3670

Customer Relations 703.746.5700
Workforce Development Center, 703.746.5940
Eligibility/Benefits, 703.746.5801
Office of Community Services, 703.746.5901
Homeless Services, 703.746.5912

123 N PITT ST.

Domestic Violence Program, 703.746.4911
Sexual Assault Center, 703.683.7273

6101 STEVENSON AVE.

Intellectual & Developmental Disabilities Day Support, 703.746.3535

Quick Guide to DCHS Programs



Department of
Community and
Human Services

703.746.5700 | Text 703.346.5599
alexandriava.gov/DCHS

Center for Adult Services

- Aging and Adult Services
- Adult Protective Services
- Adult Behavioral Health - mental health, substance use treatment, intellectual and developmental disability services



- Psychiatry Services
- Medication Assisted Treatment for Opioids
- Detox Services
- Vocational & Day Support
- Jail Behavioral Health Services
- Residential Services
- Recovery Coaching and Case Management

Center for Children & Families

- Child and Family Behavioral Health - mental health and substance use assessment and treatment services
- Child Welfare/Child Protective Services
- Foster Care and Adoption
- Child Care Assistance and Provider Training
- Parent-Infant Education Program
- Early Childhood Services
- Domestic Violence
- Sexual Assault Program
- Pregnancy and substance use prevention programs, college preparation and youth empowerment programs



Center for Economic Support

- Information & Referral/ Customer Call Center
- Benefits/Eligibility Programs
- SNAP (Food Stamps)
- Medicaid/Health/Dental Care
- Temporary Assistance to Needy Families
- Rent, Utility, Prescriptions Assistance
- Homelessness Prevention and Intervention
- Financial Literacy
- Workforce Development Center
- TeensWork! and Youth Employment

**NEED HELP IN A CRISIS?
WE ARE HERE 24/7:**

Adult Protective Services | 703.746.5778 or
after hours 1.888.832.3858

Child Protective Services | 703.746.5800
or after hours | 1.800.552.7096

Domestic Violence | 703.746.4911

Emergency Mental Health/Substance Use
Services 703.746.3401

Sexual Assault | 703.683.7273