



Department of Community and Human Services

At a Glance

See highlights of the work performed by our **nearly 700 staff**, the perseverance of our clients, and the commitment of our community partners and volunteers as we work to **improve the well-being, safety, and self-sufficiency of city residents.**

KATE GARVEY, DEPARTMENT DIRECTOR



- Alexandria Council of Human Services Organizations
- Community and ACPS Partnerships
- Department-wide Oversight and Leadership
- Organizational Development and Equity
- Service Integration
- Strategic Planning
- Support for Human Services Boards and Commissions

FEDERICO GUTIERREZ, DEPUTY DIRECTOR



- Alexandria Fund for Human Services
- Communications
- Contracts/Agreements
- Data Management and Analysis
- Quality Assurance
- Service Integration
- Support for Friends of the Alexandria Mental Health Center

CENTER FOR ADULT SERVICES

Phil Caldwell, Director and Community Services Board Executive Director

- Adult Protective Services
- Aging & Adult Services
- Day Support & Vocational Services
- Developmental Disability Case Management & Discharge Planning
- Emergency and Crisis Response Services
- Jail Services
- Psychiatric Services
- Opioid Treatment Program
- Outpatient Mental Health & Substance Use Treatment Services
- Residential Treatment & Services
- Support for Community Services Board
- Support for Commission on Aging
- Transitioning Adults Into Leaving Successfully (TRAILS) First Episode Psychosis



CENTER FOR ECONOMIC SUPPORT

Lesia Gilbert, Director and Social Services Director

- Benefits Programs (SNAP, TANF, Medicaid)
- Support for Commission on Employment
- Support for Economic Opportunities Commission
- Support for Social Services Advisory Board
- Customer Relations
- Economic Mobility
- Homeless Continuum of Care
- Office of Community Services / Community Action Agency
- Workforce Development Center



CENTER FOR OPERATIONS

Noah Abraham, Director

- Facilities
- Finance
- Human Resources
- Support for Sheltered Homes of Alexandria
- Technology Services
- Emergency Management
- Administrative Support



CENTER FOR CHILDREN & FAMILIES

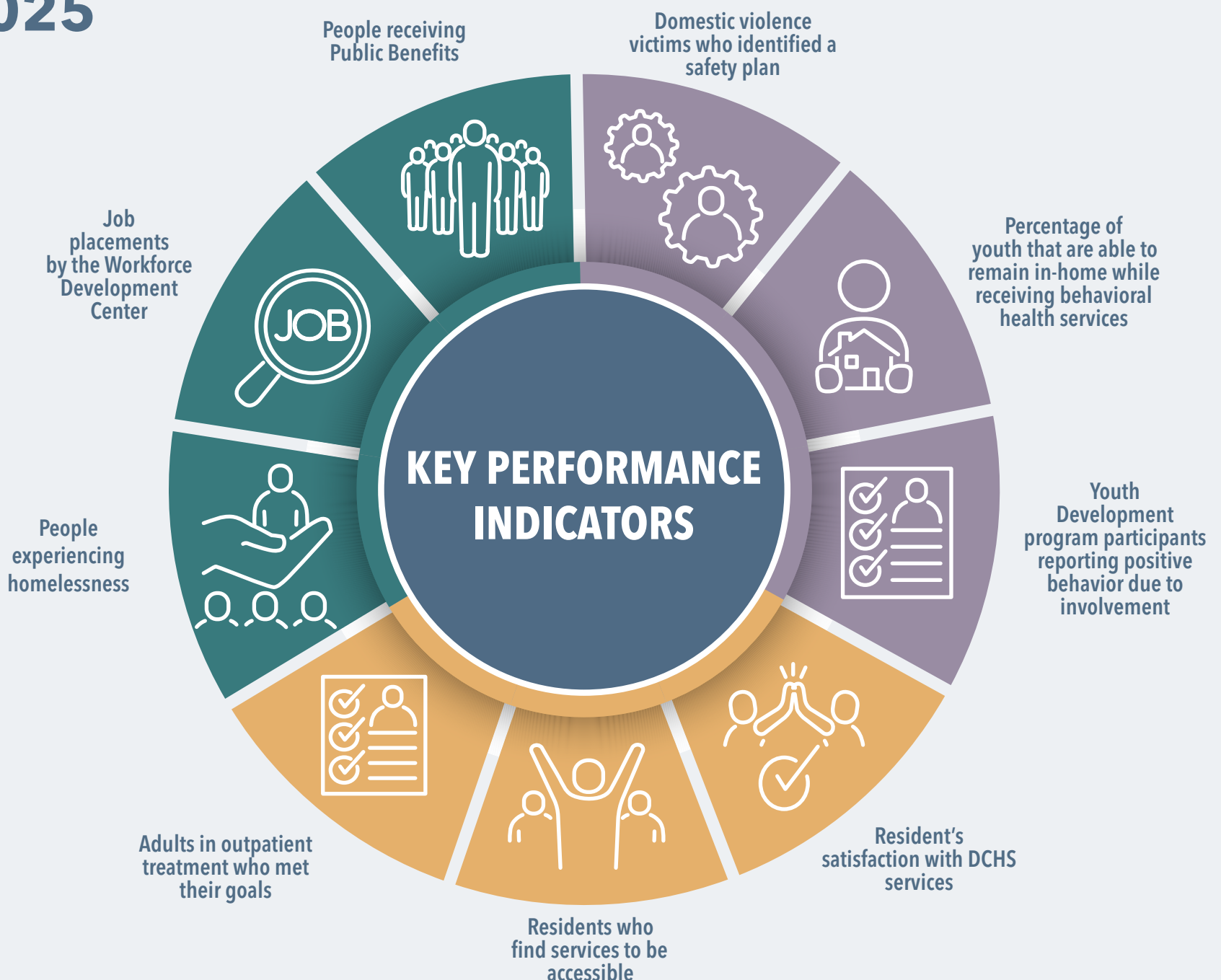
Barbara Paulson, Director

- Children and Family Behavioral Health Services
- Children's Services Act (CSA)
- Child Welfare Services
- Domestic Violence/Sexual Assault Services
- Early Childhood Development Services
- Support for Alexandria Community Policy Team
- Support for Children, Youth and Family Collaborative Commission
- Support for Commission for Women
- Youth Development & Services



For more information, scan the **QR code.**

FY 2025



LIVES POSITIVELY AFFECTED BY DCHS IN FY 2024



ADULT PROTECTIVE SERVICES
Receiving and investigating reports of suspected adult abuse, neglect and/or financial exploitation. Of 367 reports, 205 cases were unfounded and 16 cases were repeated cases.

367 Served

Emergency and Crisis Services had

+9,968
crisis-related contacts



PSYCHIATRY
Providing medical diagnosis, treatment and prevention of behavioral health and substance use disorders including medication management services.

1,149 Served

GROUP HOMES

Providing permanent or transitional housing for individuals with severe mental illness, including co-occurring substance use disorders and developmental disabilities.



69 Served

Benefits served

44,123

Alexandrians. Helping residents access SNAP food assistance, Medicaid health care and TANF for those in need of temporary financial assistance.



1,091 Households Stabilized

EMERGENCY FINANCIAL ASSISTANCE

Providing households facing a housing crisis with rental and utility assistance, security deposits, and homeless services.

ALEXANDRIA COMMUNITY SHELTER AND WINTER SHELTER

Sheltering individuals and families; providing linkage to case managers, job specialists, housing locators and other support. Offering nightly shelter and a meal at Carpenter's Shelter during hypothermia season and screenings for those seeking longer term shelter.

738 Sheltered



The **Dental, Vision and Hearing Care Program** served **50 Alexandrians**, providing them with services in more than **200 appointments**.

Residents placed into jobs with average full-time wage of **\$18.10/hour**

623

256

Summer Youth Employment Program participants

184 Service Reviews | CHILDREN'S SERVICES

ACT UNIT Working to keep the city's most vulnerable young people in their community for behavioral health care. Of the residents served, 90% participated in treatment at home in community-based settings as opposed to residential programs.



The **24-Hour Sexual Assault hotline** had

879 calls

613 Developmental Screenings

PARENT INFANT EDUCATION PROGRAM
Providing universal developmental screening to help identify children who may have early learning needs.

Service providers trained by the **LGBTQ+ Task Force**

771



748 Served

CHILD AND FAMILY BEHAVIORAL HEALTH
Providing assessment, care coordination, case management, peer family support, and treatment services in schools, the juvenile detention center, DCHS offices, the Center for Alexandria's Children, and in the community to ensure access and streamlined services.

Family Assessments and Investigations completed by **Child Protective Services**

459



DCHS FY 2025 BUDGET

EXPENDITURES BY AREA

Center for Adult Services	\$40,626,438
Center for Children & Families	\$40,546,744
Center for Economic Support	\$18,427,518
Administrative Services	\$11,718,814

FY2025 DCHS TOTAL \$111,319,514