

## About DCHS

### Vision

We envision a community in which residents enjoy a sense of

## WELL-BEING, SAFETY AND SELF-SUFFICIENCY.

### Mission

We work to provide effective and essential safety net services that measurably improve or maintain the quality of life for Alexandrians.

### Values & Guiding Principles

- Equal Access
- Dignity and Respect
- Cultural Competency
- Ethics and Accountability
- Collaboration
- Competency
- Integrity
- Continuous Improvement



## Locations | Phone Numbers

### REDELLA S. "DEL" PEPPER COMMUNITY CENTER 4850 MARK CENTER DRIVE

Access Services: Customer Call Center, 703.746.5700 | Text 703.346.5599 Mon-Fri, 8 a.m.—5 p.m.

Center for Alexandria's Children, 703.746.6008  
Child Welfare Services, 703.746.5757  
Child & Family Behavioral Health, 571.213.7963  
Early Childhood Division, 703.746.5437  
Parent Infant Education, 703.746.3350

Aging and Adult Services, 703.746.5999

Emergency Services, 703.746.3401  
Behavioral Health & Substance Use Intake, 703.746.3535  
Outpatient Mental Health Services, 703.746.3400  
Outpatient Substance Use Treatment, 703.746.3600  
Residential Services Administration, 703.746.3500  
Alexandria Vocational Services, 703.746.3333  
Intellectual Disability Case Management, 703.746.3333  
West End Wellness Center, 703.746.3456

Alexandria Campaign on Adolescent Pregnancy, 703.746.3131  
School-Age Youth Development, 703.746.3436  
Substance Abuse Prevention Coalition of Alexandria, 703.746.3670

Customer Relations 703.746.5700  
Workforce Development Center, 703.746.5940  
Eligibility/Benefits, 703.746.5801  
Office of Community Services, 703.746.5901  
Homeless Services, 703.746.5912

### 123 N PITT ST.

Domestic Violence Program, 703.746.4911  
Sexual Assault Center, 703.683.7273

### 6101 STEVENSON AVE.

Intellectual & Developmental Disabilities Day Support, 703.746.3535

## Quick Guide to DCHS Programs



Department of  
Community and  
Human Services

703.746.5700 | Text 703.346.5599  
[alexandriava.gov/DCHS](http://alexandriava.gov/DCHS)

## Center for Adult Services

- Aging and Adult Services
- Adult Protective Services
- Adult Behavioral Health - mental health, substance use treatment, intellectual and developmental disability services



- Psychiatry Services
- Medication Assisted Treatment for Opioids
- Detox Services
- Vocational & Day Support
- Jail Behavioral Health Services
- Residential Services
- Recovery Coaching and Case Management

## Center for Children & Families

- Child and Family Behavioral Health - mental health and substance use assessment and treatment services
- Child Welfare/Child Protective Services
- Foster Care and Adoption
- Child Care Assistance and Provider Training
- Parent-Infant Education Program
- Early Childhood Services
- Domestic Violence
- Sexual Assault Program
- Pregnancy and substance use prevention programs, college preparation and youth empowerment programs



## Center for Economic Support

- Information & Referral/ Customer Call Center
- Benefits/Eligibility Programs
- SNAP (Food Stamps)
- Medicaid/Health/Dental Care
- Temporary Assistance to Needy Families
- Rent, Utility, Prescriptions Assistance
- Homelessness Prevention and Intervention
- Financial Literacy
- Workforce Development Center
- TeensWork! and Youth Employment

**NEED HELP IN A CRISIS?  
WE ARE HERE 24/7:**

Adult Protective Services | 703.746.5778 or  
after hours 1.888.832.3858

Child Protective Services | 703.746.5800  
or after hours | 1.800.552.7096

Domestic Violence | 703.746.4911

Emergency Mental Health/Substance Use  
Services 703.746.3401

Sexual Assault | 703.683.7273